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### 5.3. QUALITY POLICY AND THE ENVIRONMENT

Due to the constant technological evolution and the continued pressure of competition, be chosen and appreciated by our customers means excelling in efficiency, quality, price, reliability, performance, image, and respect for the environment.

Our main goals are efficiency, complete customer satisfaction together with a minimum environmental impact.

In order to reach these goals we aim to promote, develop and support these activities:

- Definition of our environmental impact
- Developing of specific improvement programmes with the definition of time and tasks.
- Integration between the different roles in our company
- Full compliance with the legal requirements with particular reference to the legislation on hazardous shipments.
- Involvement of all staff and management in order to reach the target
- Promotion of rail transport of both full loads and groupage to reduce CO2 emissions.
- Keep the photovoltaic system monitored and maintained in order to have the greatest possible self-consumption.
- Promotion and dissemination of proper mentality to a modern quality management System and the environment, provision of actions, research and studies aimed at preventing environmental pollution
- Creation of correct information channels both inside and outside, with particular reference to employees, customers and suppliers including awareness of key suppliers and subcontractors to environmental aspects and corporate policy.
- This Policy and objectives are also integrated by the Risk and Opportunity analysis and assessment procedure, where we also find the identification of the context and the interested parties and their interactions.

Confirmation and revision of the policy, target, responsibilities and time indicators will be defined in the course of the annual Direction Review and will be disseminated to all staff according to the processes laid down in the manual.





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5	03.03.2025	RAQ: T. Brambilla	Per la Direzione: E. Colciago

